



Winnipeg
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Winnipeg, MB R3C 3J7
Ph: 204-989-2321

Brandon
Unit 216, 740 Rosser Ave
Brandon, MB R7A 0K9
Ph: 204-726-0813

Managing accounts can be a time-consuming aspect of business operations. Reduce staffing costs by allowing our dedicated team to handle the hard work. We employ a compassionate and respectful approach, leveraging up-to-date technology to effectively collect accounts that are often overlooked. Our results speak for themselves, as we consistently achieve collection rates up to four times the national average of our counterparts.

We operated on a “No Collection – No Charge” policy on accounts that do not require legal action. Our competitive rates are 25% of accounts over \$1,000.00 and 30% of accounts under \$999.99 on basic files. Additionally, we report to Equifax Canada.

Things to note:

1. When listing an account, please provide all information that you may have on the debtor on the attached listing sheet, including any old phone numbers or addresses that may assist us. References from credit applications are also helpful.
2. If you are aware of any dispute on the account, please MAKE US AWARE OF ANY DISPUTED ITEMS ON THE LISTING SHEET. This helps our staff prepare to discuss the file with the debtor.
3. Should you receive calls regarding the account after listing it, kindly refer the debtors to our office to avoid any appearance of harassment as defined under the Manitoba Consumer Protection Act and The Collection Agents Act in Saskatchewan which governs collections.
4. We promptly act on accounts listed, often initiating contact via phone call. If payment is received at your office please notify us immediately.
5. Credit reports are impacted by our work. It is crucial to inform our office of any changes promptly to prevent any erroneous effects on credit bureaus.
6. If Legal action (such as Small Claims) is suggested, we will forward a request to your office detailing our nominal charges.

For more information, please call 204-989-2321 or 1-888-726-081. We are ready to assist you with all your collection or accounts receivables needs.

Sincerely,

Trend Collection and Bailiff Services Ltd.

